



The Public Service Commission State of South Carolina

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June 24, 2019

Dear Mr. Timothy W. Kane,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- [Docket No. 2018-358-WS](#) - Verified Application of Carolina Water Service, Incorporated for Approval of Annual Rate Adjustment Mechanisms and Petition for an Accounting Order to Defer Expenses

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

[Docket No. 2018-358-WS](#) - Verified Application of Carolina Water Service, Incorporated for Approval of Annual Rate Adjustment Mechanisms and Petition for an Accounting Order to Defer Expenses - <https://dms.psc.sc.gov/Web/Dockets/Detail/116911>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer
Clerk's Office/Administrative Coordinator
Public Service Commission of South Carolina
803-896-5100

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* Required Fields

Date: * 6/20/19

**Letter of Protest
in Docket 2018-358__-WS**

Protestant Information:

Name * Timothy W. Kane

Mailing Address *

City* Clover

State* SC

Zip * 29710

Phone*

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of the company which is the subject of this pending proceeding.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Within the last 6 weeks, our community has had water service turned off, been put under a boil water advisory, had Crowders Creek Elementary close early for this reason. As of 6/1/19, we are now we are under water restrictions for watering our lawns until 10/31/19 which will kill all of our landscapes. It seems to me that there is not adequate management of the services provided and a rate hike seems to add insult to injury. How much will it cost each business and resident, who are bound by HOA bylaws to keep and maintain yards and landscapes, after they spend the whole summer not being able to properly water?

I've also noticed that BGWC now has trucks driving through the community regularly to monitor who is watering their grass, and I see them on the roads driving around. Each one is driving a brand-new F-150 pick-up truck. I do not think it is fair to be picking up the tab for their new fleet of vehicles disguised as a rate hike.

Furthermore, we have had record amounts of rainfall this winter and spring, and we have only hit a dry spell within the last 3 weeks, still showing a surplus for the year. How is this anything other than mismanagement when we already have restrictions and no other surrounding communities do? Until we have another option for these necessary services, their rate hike should be put on hold. They should sell their new vehicles, replace current management, and follow guidelines of other successful companies in the area before they just pass the ineffectiveness along to their customers.

Just like with our trash service, we have a choice. Is there not a way to add another company who may perform more efficiently?

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

If called upon, and available, I would attend and offer testimony.